

How to Read Your Bill

A Who do I call for questions?

Call the office at the phone number indicated or stop by our office.

B Important Messages

Information pertaining to your account and cooperative news.

C Service - Meter Information

Information regarding service location and meter data for billing.

D Energy Usage Comparison

The graph will compare the last 13-months of usage versus average hi/lo temperatures. Bubbles compare this month, last month, and this month last year at a glance.

E Where to send my payment?

Remit the payment stub and send in the enclosed envelope to the address shown. More payment options shown on Page 2.



New Enterprise Rural Electric Cooperative
Your Touchstone Energy® Cooperative
www.newenterpriserec.com

Phone: (814) 766-3221
Toll Free: (800) 270-3177
Fax: (814) 766-3319

Customer Name JOHN DOE
Account # 99999999

Important Messages

Total Due

\$213.00

Due Date: 02/23/2026

Serv Addr: 123 ANYPLACE RD
Meter No.: 999999999
Rate: 005

Serv Desc: HOUSE
Service Dates: 12/23/2025 to 01/23/2026
Days: 31

Location: 12-34-56
Readings: Previous 27727, Present 29029
Mult.: 1.0
kWh Usage: 1,302
kW Demand: 8.40

Kilowatt Hours (Monthly Use, Monthly High, Monthly Low) and **Temp** graph for 2025 and 2026.

Current Service Detail

Customer Charge		\$27.00
Generation	1,302 kWh @ 0.09889	\$128.75
Distribution	300 kWh @ 0.03621	\$10.86
Distribution	1,002 kWh @ 0.03621	\$36.29
Demand	8.40 kW @ 0.00000	\$0.00
Yard Light		\$9.80
Family In Need		\$0.30
Total Current Charges		\$213.00

Energy Usage Comparison

Month	kWh	Days
This Month	1,302 kWh	31 days
Last Month	397 kWh	30 days
This Month Last Year	1,039 kWh	31 days

KEEP SEND



New Enterprise Rural Electric Cooperative
3596 Brumbaugh Road
New Enterprise, PA 16664-8814

Account Number	99999999
Total Due by 02/23/2026	\$213.00
Total Due after 02/23/2026	\$221.20

WE ACCEPT: 

0 0 AV 0.0
JOHN DOE
123 ANYPLACE RD
ANYWHERE PA 99999-9999

5 701
C-0

New Enterprise Rural Electric Cooperative
3596 Brumbaugh Road
New Enterprise, PA 16664-8814




F Bill Summary

Name and account number to use for registering on **Smarthub** portal and to contact the office with questions. Review previous month's charges, payments, current charges and payment due.

G Payment Circle

Total amount due can be found quickly in the circle along with payment due date.

Accounts with **past due notices subject to disconnection** will be flagged with a **red outlined circle**.

H Important Bill Messages

Disconnect message will be here in **red** to alert you that payment is needed. Expired credit card notices will also print here.

I Detail of Charges

(Customer charge, kWh, yard lights, etc.)

J Bill Total on Stub

The total amount and date due is shown.

A Have questions?

Call or email. If you have questions about due date and penalty policies.

B Your options for payments?

This area shows options for paying your bill, including QR codes for downloading our mobile **SmartHub App**.

C Want to Sign up for Autopay?

Fill this form out and return with your current payment.

New Enterprise Rural Electric Cooperative, Inc.

Email: info@newenterpriserec.com
(Electric Service Questions)

A **billing@newenterpriserec.com**
(Billing Questions)

Contact Us: 24/7
Business/Outage Reporting
814-766-3221 or 1-800-270-3177
For outages or emergencies:
Press 1 and listen for further instructions

D

Payments should be in our office on or before the due date each month to avoid a penalty charge. The due date is the 23rd unless the 23rd falls on a weekend or holiday. When this happens, the due date is the first business day after the 23rd. All payments will be credited the same day they are received. A 1.5% interest and a \$5.00 late charge will be added to bills not paid by the Due Date.

***Please Do Not Use Email or Social Media to Report an Outage or Emergency**

B

Other Ways to Pay Your Bill

Online
Log into your account at www.newenterpriserec.com

Phone
Call our office to pay with check, debit or credit card.

Pay at our office
In person or at our Night Deposit and Drive-Up Payment Boxes.

App
Download the SmartHub app on your mobile device.



iOS

Android

E



D Contact Information

General contact information - including how to report **outages** or **emergencies**.

E Information and messages

This area will contain safety or cooperative related info, and will change throughout the year.

C

Auto Pay Authorization Form

Name of Financial Institution _____
Routing # _____ Bank Acct# _____
Signature _____

Important: Please attach a voided check. A deposit ticket cannot be used.

Your New Enterprise REC Account Information

Is your account information up-to-date? Fill out the form below or go to www.newenterpriserec.com to update your phone number or address. Changes may take up to two billing cycles to reflect on account.

Please note account changes or comments

Phone Number: (999) 123-4567

Mailing Address or Comments

F

F Has your information changed?

Keep your contact information updated. Fill this form out and return with payment.