

New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

NEW ENTERPRISE RURAL ELECTRIC COOPERATIVE, INC.

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Website: www.newenterpriserec.com

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OFFICE HOURS

Monday through Friday
7 a.m. - 3:30 p.m.

EMERGENCY OUTAGE NUMBERS

814-766-3221
1-800-270-3177

Electric Cooperatives Care for Communities



**MARK
MORRISON**

OVER THE YEARS, YOU HAVE probably heard, read about or seen an example of New Enterprise Rural Electric Cooperative's (REC) concern for community. This is one of the core principles and beliefs that sets electric cooperatives apart from other businesses and utilities. New Enterprise REC is thankful for the members and communities we serve.

With the holiday season fast approaching, we pause to give thanks for the blessings in our lives and consider ways to help others and contribute to our communities.

- ▶ One of the programs sponsored by the cooperative is our Family in Need Fund. This program is funded through the generosity of gracious members who round up their electric bill each month. The rounded portion is used to help members who are most vulnerable or have fallen on some hardship.
- ▶ The cooperative Youth Tour program, organized through our national organization, makes it possible for local high school juniors to spend a week in Washington, D.C., where they share the experiences of our nation's capital with thousands of other students from all over the country. The service area of New Enterprise REC includes Northern Bedford, Tussey Mountain and Forbes Road school districts. Youth Tour typically is held in June but planning begins soon. If you know a student who would like to participate in Youth Tour or just wants to hear more about it, reach out to us at the office.
- ▶ Over the past few years, New Enterprise has donated LED light panels to several schools in our service territory. This not only helps them conserve energy, but also provides resources for schools to implement energy efficiencies.
- ▶ Outside of work, our employees serve on local boards, coach youth sports, volunteer with charitable organizations, and serve as local emergency medical service providers, volunteer fire department members and township supervisors. When you work at an electric co-op, you understand how important our communities are.

Our No. 1 job is to provide the membership with safe, reliable, and affordable electricity and to keep the lights on, and in addition, we always try to make our communities better for all.

Stop in or give us a call anytime and let us know how we are doing.

Happy Thanksgiving to all. Hoping we are all thankful for our many blessings this year. 🍂

MARK MORRISON
GENERAL MANAGER/CEO

Energy Assistance Program Offers Help with Winter Heating Bills

THE PENNSYLVANIA LOW INCOME HOME Energy Assistance Program (LIHEAP), which helps low-income families pay their heating bills, opened Nov. 1 and will close April 5, 2024. Applicants do not have to be late on their payments to qualify.

The program offers cash grants, which are one-time payments that range from \$300 to \$1,000 and are based on household size, income, and fuel type. Crisis grants are available if you have an emergency and are in jeopardy of losing your heat. Families can receive more than one crisis

grant during the season. The maximum benefit is \$1,000.

To learn more, see the graphic below or go to the state Department of Human Services website, dhs.pa.gov (choose “Services” and then “Assistance”).

Those eligible can apply online at compass.state.pa.us or contact their county assistance office:

Bedford County — 800-542-8584 or 814-623-6127

Fulton County — 800-222-8563 or 717-485-3151

Huntingdon County — 800-237-7674 or 814-643-1170

What is LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

To receive help...

- Apply between Nov. 1, 2023 and Apr. 5, 2024.
- You don't have to be on public assistance
- You don't need to have an unpaid heating bill
- You can either rent or own your home

How does LIHEAP work?

LIHEAP offers both cash and crisis grants. Families may apply for:

Cash Grants

Cash grants help families pay their heating bills. The one-time payment is sent directly to your utility company or fuel provider, and it will be credited on your bill. (In some cases, the check may be mailed to you directly.) Cash grants range from \$300-\$1000 and are based on household size, income, and fuel type.

Crisis Grants

Crisis grants may be available if you have an emergency situation and are in jeopardy of losing your heat. You can receive more than one Crisis grant, as necessary, during the season until the maximum benefit of \$1000 is reached.

Crisis situations include:

- Broken heating equipment or leaking lines that must be fixed or replaced
- Lack of fuel
- Termination of utility service
- Danger of being without fuel (less than a 15 day supply) or of having utility service terminated (received a notice that service will be shut off within the next 60 days)

If you have a heating emergency please call your local county assistance office (CAO).

How do I apply?

- Apply online at: www.compass.state.pa.us
- Request an application by calling the Statewide LIHEAP Hotline at 1-866-857-7095 or call PA Relay at 711 for the hearing impaired.
- Applications are available at your local CAO

To apply, you will need

- Names of people in your household
- Dates of birth for all household members
- Social Security Numbers for all household members
- Proof of income for all household members
- A recent heating bill

Who is eligible?

You may qualify for a LIHEAP grant if your household income meets the following income guidelines:

Household Size	Maximum Annual Income
1	\$ 21,870
2	\$ 29,580
3	\$ 37,290
4	\$ 45,000
5	\$ 52,710
6	\$ 60,420
7	\$ 68,130
8	\$ 75,840
9	\$ 83,550
10	\$ 91,260

Each Additional Person
Add \$ 7,710

After your application is processed, you will receive a written notice that will tell you if you qualify. If eligible, it will tell you the amount of your grant.



Shop Early for Christmas! Gift Certificates are Available!


NEW ENTERPRISE RURAL ELECTRIC COOPERATIVE (REC) has a gift that isn't hard to find and makes shopping easy: electric gift certificates.

Our gift certificates make great gifts for Christmas and any other time during the year. Christmas, however, is the most popular time to buy them.

If you would like to purchase one, please complete the certificate below. If you want to buy more than one, write the

additional information on a separate piece of paper. Mail this information with your check for the full amount to: New Enterprise Rural Electric Cooperative, 3596 Brumbaugh Road, New Enterprise, PA 16664-8814.

Gift certificates can also be purchased at the office, over the phone or at newenterpriserec.com. We can mail the certificates to the member/recipient or to you. Please let us know if you would prefer to remain anonymous. 🐔

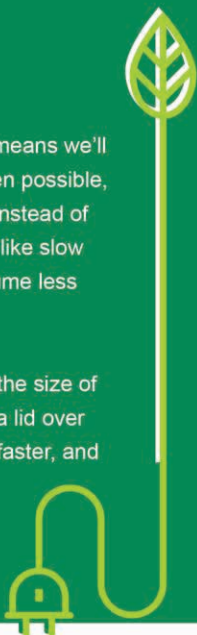
 New Enterprise Rural Electric Cooperative, Inc. <small>A Truist Energy Cooperative</small>	3596 Brumbaugh Road New Enterprise, PA 16664 (814) 766-3221 or 800-270-3177
Gift Certificate	
Especially for _____	
From _____	
This amount has already been applied to your account: \$ _____	
Authorized by _____	

Energy Efficiency Tip of the Month

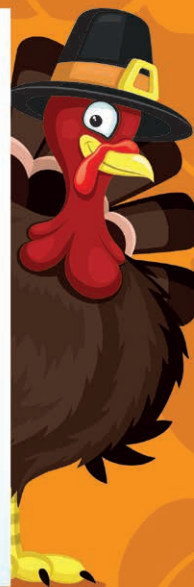
The holiday season is upon us, and that means we'll be using more energy in the kitchen. When possible, cook with smaller countertop appliances instead of the stovetop or oven. Smaller appliances like slow cookers, air fryers and Instant Pots consume less energy.

When using the oven or stovetop, match the size of the pot to the heating element and place a lid over the pot while cooking. The food will cook faster, and you'll use less energy.

Source: Dept. of Energy



New Enterprise
Rural Electric
Cooperative's
office
will be closed
Thursday,
Nov. 23, in
observance of
Thanksgiving.



Five Ways to Safeguard Your Home This Winter

AS THE TEMPERATURES DROP AND the days grow shorter, there's a natural inclination to create a warm and cozy haven at home. Unfortunately, as we see increased use of heating equipment, candles and electrical items, the number of home fires tends to increase, too.

Here are five ways you can safeguard your home during the winter season:

1. Ensure carbon monoxide and smoke detectors are working properly. If your detectors are battery-operated, replace the batteries annually. Test the detectors once a month and give them a good dusting to ensure the sensors are clear of dirt and debris.

2. Inspect electrical cords. We depend on more cords during winter, whether for holiday lighting, extension cords or portable heaters. Before using any corded items, double check to make sure they aren't frayed or cracked.

3. Avoid overloading electrical outlets and power strips. When overloaded with electrical items, outlets and power strips can overheat and catch fire. If you use power strips for multiple devices, be sure the strip can handle the electrical load. For a safer bet, look for power strips that include surge protection. If you use portable space heaters, remember to keep them at least 3 feet away from flammable

items. Use models with an auto shut-off feature and overheat protection. Space heaters can take a toll on your energy bills; use them efficiently (to heat smaller spaces) and safely. Never plug a space heater into a power strip.

4. Clean the fireplace to improve safety and efficiency. There's nothing better than a warm fire on a chilly night, but it's important to maintain your fireplace for safety. As wood burns, a sticky substance known as creosote builds up in the chimney. When creosote buildup becomes too thick, a chimney fire can ignite. The chimney should be cleaned at least once a year to reduce fire risks. Regular cleaning also improves air flow and limits the amount of carbon monoxide that seeps indoors.

5. Practice safety in the kitchen. As we spend more time in the kitchen during the holiday season, be mindful of potential fire hazards. Never leave food cooking on the stovetop unattended. Clean and remove spilled foods from cooking surfaces and be mindful of where you place flammable items like dish towels.

New Enterprise Rural Electric Cooperative wants you and your family to stay safe during the winter season. Visit newenterpriserec.com for additional safety tips. 🏠

