

New Enterprise Rural Electric Cooperative, Inc.

A Touchstone Energy® Cooperative 



One of 14 electric cooperatives
serving Pennsylvania and New Jersey

NEW ENTERPRISE RURAL ELECTRIC COOPERATIVE, INC.

3596 Brumbaugh Road
New Enterprise, PA 16664-8814
814-766-3221 • 1-800-270-3177
FAX: 814-766-3319
Website: www.newenterpriserec.com

BOARD OF DIRECTORS

Leroy D. Walls
President
Timothy Newman
Vice President
David Bequeath
Secretary
Merle Helsel
Asst. Secretary
Curtis Brant
Treasurer
Brian McCoy
Mark Swope

OFFICE HOURS

Monday through Friday
7 a.m. - 3:30 p.m.

EMERGENCY OUTAGE NUMBERS

814-766-3221
1-800-270-3177

Our Power Recipe



MARK MORRISON

LATELY, MANY OF THE HEADLINES written about the generation and consumption of electricity include lingo like “carbon free,” “carbon neutral” and “carbon footprint.” A tug of war is going on between the means to suitably generate an ample supply of energy and the fact that every day our world becomes more connected and dependent on the miracle of electricity.


Cellphones, tablets, smart TVs and electric vehicles were not around when the lights came on for rural electric cooperative members some 80 years ago. Innovation from the private sector and demand from consumers for this innovation has led to improvements in the electric devices we use, creating efficiencies and reducing the amount of power it takes to do the same work.

For decades, a large portion of our nation’s power production has been supplied from coal. Over the years, advancements in technology have led to the power mix becoming increasingly diversified with additional sources, such as natural gas, nuclear, wind, solar and others. There is no shortage of opinions demonizing some of the sources of power generation. Conversely, some power-generation political darlings have also been created by government and the media. One thing has remained constant: America’s need for more energy per consumer has continued to increase. No doubt, we will be better with a diverse power mix created by innovation, entrepreneurship and the will to make things better than they were before.

I have written before about the cooperative’s association with Allegheny Electric Cooperative, Inc. (Allegheny). Allegheny is the generation and transmission company that ensures our cooperative has a safe and reliable supply of energy. One of our board members serves on the Allegheny board of directors. Uniquely positioned, Allegheny has been ahead of the carbon curve for decades and provides nearly 66% of the generation supply needed for our cooperative membership. All of that energy is, and has been, carbon free for years. The remainder of our energy is purchased on the open market.

In the late 1800s, Thomas Edison and George Westinghouse — with a helping hand from Nikola Tesla — began touting their approach to the best power distribution system. The 2017 film, “The Current War,” chronicles the innovation, passion, and belief each of them had in the miracle we all rely on today.

The cooperative will continue to provide safe, reliable and affordable energy to all members. That’s what we do. Whatever the generation source, be it coal, natural gas, oil, wind, hydro, solar or something else. There isn’t another country on this planet that does it cleaner, safer, more efficiently or more environmentally aware than this great country, the United States of America.

Feel free to stop in or give us a call for more information about our power recipe or to let us know how we are doing. 

MARK MORRISON
GENERAL MANAGER/CEO

Disconnection for Past-Due Accounts Resumes in April


WENDY CONLEY, MEMBER SERVICE REPRESENTATIVE

DISCONNECTION FOR NON-PAYMENT WILL start again at the end of April. If your account is scheduled for disconnect because of non-payment, a disconnection message will be printed on your regular monthly bill, and you will receive a separate disconnection letter.

If you receive a notice and are unable to make full payment before the listed disconnect date, please call the New Enterprise Rural Electric Cooperative office 814-766-3221 or 800-270-3177 as soon as possible to make a payment arrangement. These scheduled payments include the costs for current electric use and past-due balances. Once an arrangement is agreed to, the consumer must adhere to its terms. If a payment is missed, the agreement is considered broken, and disconnection of service will occur immediately. We are unable to make

payment arrangements on the day of the scheduled disconnect, so it is important to contact the cooperative office before that date.

If you are disconnected, additional fees are incurred to restore your service. These include charges up to the date of disconnect, a security deposit, and disconnect and reconnect service fees. These fees will add to the cost of your electric service and can be avoided by contacting the office before disconnection.

If you are in need of assistance and meet the income guidelines, you can contact your county assistance office to apply for the Low Income Home Energy Assistance Program (LIHEAP). This program ends April 5, so do not wait to apply. See our LIHEAP article on the next page for more information. 

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Visit us at:
www.newenterpriserec.com

Contact us at:
(814) 766-3221 or (800) 270-3177
(814) 766-3319 – FAX

Account Number 9999999

Statement Date 10/30/2023 Due Date 11/24/2023

Billing Summary

Previous Balance	425.70
No Payments Received	0.00
Past Due Balance	425.70
Penalty	11.39
Current Charges	149.07

Total Due By 11/24/23 586.16

Total Due After 11/24/23 599.95

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A 1.5% interest and a \$5.00 late charge will be added to bills not paid by the Due Date.

Disconnect Notice

Your account will be subject to disconnection if the Total Due shown on this bill is not paid before 11/28/2023.

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814-766-3221 or 800 270-3177 x 4602
www.newenterpriserec.com

FINAL DISCONNECT NOTICE

Account Number 9999999

Date of Notice 11-03-2023

Total Due \$586.16

Disconnection Date 11-28-2023

LIHEAP Application Window Closing Soon

The Low Income Home Energy Assistance Program (LIHEAP) is scheduled to close April 5. The program assists families who need help paying their winter heating bills.

Visit dhs.pa.gov (choose “Services” and then “Assistance”) to check your eligibility. You can also request a copy of the brochure and application from

New Enterprise Rural Electric Cooperative.

Eligible households can apply online at compass.state.pa.us or submit a paper application through their county assistance office:

- ▶ Bedford County – 800-542-8584 or 814-623-6127
- ▶ Fulton County – 800-222-8563 or 717-485-3151
- ▶ Huntingdon County – 800-237-7674 or 814-643-1170

What is LIHEAP?

The Low Income Home Energy Assistance Program (LIHEAP) helps low-income families pay their heating bills. LIHEAP is a grant. You do not have to repay it.

To receive help...

- Apply between Nov. 1, 2023, and April 5, 2024.
- You don't have to be on public assistance.
- You don't need to have an unpaid heating bill.
- You can either rent or own your home.

How does LIHEAP work?

LIHEAP offers both cash and crisis grants. Families may apply for:

Cash Grants

Cash grants help families pay their heating bills. The one-time payment is sent directly to your utility company or fuel provider, and it will be credited on your bill. (In some cases, the check may be mailed to you directly.) Cash grants range from \$300 to \$1,000 and are based on household size, income, and fuel type.

Crisis Grants

Crisis grants may be available if you have an emergency situation and are in jeopardy of losing your heat. You can receive more than one crisis grant, as necessary, during the season until the maximum benefit of \$1,000 is reached.

Crisis situations include:

- Broken heating equipment or leaking lines that must be fixed or replaced
- Lack of fuel
- Termination of utility service
- Danger of being without fuel (less than a 15-day supply) or of having utility service terminated (received a notice that service will be shut off within the next 60 days)

If you have a heating emergency please call your local county assistance office.

How do I apply?

- Apply online at compass.state.pa.us
- Request an application by calling the statewide LIHEAP Hotline at 866-857-7095 or call PA Relay at 711 for the hearing impaired.

- Applications are available at your local county assistance office

To apply, you will need

- Names of people in your household
- Dates of birth for all household members
- Social Security numbers for all household members
- Proof of income for all household members
- A recent heating bill

Who is eligible?

You may qualify for a LIHEAP grant if your household income meets the following income guidelines:

INCOME GUIDELINES 2023 - 2024 LIHEAP

Household Size	Maximum Annual Income
1	\$ 21,870
2	\$ 29,580
3	\$ 37,290
4	\$ 45,000
5	\$ 52,710
6	\$ 60,420
7	\$ 68,130
8	\$ 75,840
9	\$ 83,550
10	\$ 91,260

Each Additional Person
Add \$ 7,710

After your application is processed, you will receive a written notice that will tell you if you qualify. If eligible, it will tell you the amount of your grant.



Scholarships available

The PREA Scholarship Trust Fund in Memory of William F. Matson and the Jody Loudenslager Memorial Scholarship are now open for applications.

For more information and to apply, visit prea.com.



The office will be closed
Friday, March 29,
in observance of
Good Friday.

Reporting an Outage

- ▶ Check your fuses or circuit breakers. If you have a disconnect box outside, check those breakers as well.
- ▶ Check with your neighbors to see if they have power.
- ▶ Call New Enterprise Rural Electric Cooperative at 814-766-3221 or toll-free at 800-230-3177 and press option 1 for outage.
- ▶ You may have to leave a message for the person on-call. Please leave the account name and physical address of the location, time the power went out, and a phone number where someone can be reached if additional information is needed.
- ▶ Inform the person on-call if you saw or heard anything at the time of outage. Example: tree fell on line, loud bang, dead bird at bottom of transformer pole, etc.
- ▶ Be patient. If the outage occurs during a storm, multiple people are also out of power and calling the office. Our lineworkers strive to restore your power as quickly and safely as possible.
- ▶ During a major outage, if you rely on medical equipment, please make sure you have a backup supply of power to last through the outage.
- ▶ Never touch a downed power line! Also, never touch a person or object touching a power line. A downed line may still be energized and can result in serious injury or death.

- ▶ De-energized lines can become energized at any time. If someone is injured because of contact with electricity, do not assist them yourself; call 911 immediately. ⚠

STAYING SAFE DURING AN OUTAGE

We work hard to provide the most reliable service possible. Rest assured, if the power is out, we are on it!

The length of time it takes to restore your power depends on several factors, including the:



Extent of
the storm's
destruction



Severity of
utility
equipment
damage



Number and
extent of
outages



Accessibility
to damaged
equipment

SAFE ELECTRICITY

STAY SAFE UNTIL POWER IS RESTORED

